

CAVITY INSULATION GUARANTEE AGENCY

25 Year Guarantee Certificate

garage/
studio

Installed Date: 04/01/2007
MR PURDUM or Occupant
THE COACH HOUSE
3 HIGH STREET
EASTERTON
SN10 4NY

Guarantee: **2244393**

Installer: WARM-SPACE INS LTD
Address: INSULATION HOUSE
CAEN VIEW
RUSHY PLATT
SWINDON
WILTSHIRE
SN2 2BR.

Phone: **01793 877333**

The Guarantee

Period of Guarantee - 25 years from date of installation

The Cavity Insulation Guarantee Agency (CIGA) hereby guarantees that any defect in materials or workmanship in connection with the installation by the Installer of the cavity wall insulation in the above property shall be rectified without charge subject to compliance with the terms and conditions set out below.

Your Route to Total Satisfaction

In the event that you have a problem that you believe to be caused by a defect in materials or workmanship relating to the Cavity Wall Insulation installed by the installer referred to above:-

1. Please check (as far as is practical) that there is no obvious cause for the problem, eg blocked gutters, blocked vents, cracked masonry.
2. **If this check does not resolve the problem, contact the Installer who performed the installation who will, where possible, rectify the defect.**
3. If the problem still remains unresolved, contact CIGA in writing at the address given below.
4. Following this contact, CIGA will arrange for the manufacturer or system designer to investigate the matter and where required instigate any necessary remedial work free of charge.

Conditions

1. All defects must be reported in writing to the installer as soon as practicable and CIGA must be informed if the matter is not resolved satisfactorily within two months of reporting to the installer.
2. The guarantee is not valid if the installation has been altered or disturbed after the installation was completed.
3. Your statutory rights are not affected by this guarantee.
The guarantee remains valid for subsequent owners of the property and/or, where the present occupant is only the lawful tenant of the property, for the benefit of the Landlord and the Superior Landlord of the property and their respective successors as well as the lawful successors of the said tenant.
5. Any claim under the guarantee must be notified to CIGA within twenty-five years of the Installation date.
6. The value of rectification work carried out by CIGA under this guarantee shall in no event exceed £10,000.
7. In the event of a dispute that cannot be settled by negotiation the matter shall be referred at the instigation of either party to an arbitrator appointed in the absence of agreement between the parties by the Chairman for the time being of the British Board of Agrément whose decision shall be final and binding.

CIGA

CIGA House, 3 Vimy Court, Vimy Road, Leighton Buzzard, Beds. LU7 1FG

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InstaFibre
FILLING THE GAP

IMPORTANT DOCUMENT – KEEP THIS CERTIFICATE WITH THE DEEDS TO THE HOUSE