

Police and Crime Commissioner for Wiltshire

**Proposed Southern Policing Hub at Mitre Way,
Old Sarum, Salisbury SP4 6GW**

Statement of Community Involvement

September 2026

FINAL

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1.0 Introduction

This Statement of Community Involvement (SCI) has been prepared by the Police and Crime Commissioner for Wiltshire (PCC) in support of the Police and Crime Commissioner for Wiltshire's proposals for a new Southern Policing Hub at Mitre Way, Old Sarum.

The purpose of this SCI is to set out the engagement undertaken to date, together with the consultation and engagement undertaken with the public and stakeholders since 2021, and the planned engagement with more local audiences in and around Old Sarum and Salisbury - which has been planned ahead of submission of the outline planning application. It explains how the PCC (has sought to engage proactively with stakeholders, local communities and partners at an early and formative stage.

The proposed development forms part of the wider 'Safer South Wiltshire' programme - started by the current Police and Crime Commissioner as soon as he took office in September 2021. The programme is a long-term investment in policing infrastructure designed to ensure Wiltshire Police has the facilities required to deliver an effective, visible and modern service across Salisbury and south Wiltshire.

The Southern Policing Hub is intended to provide a purpose-built operational base for neighbourhood, response and specialist teams, supporting improved deployment, enhanced operational efficiency and long-term resilience in policing services.

2.0 Background and Strategic Context

The requirement for a new policing hub in south Wiltshire was identified following a comprehensive review of Wiltshire Police's operational estate commissioned in 2021 by the current Police and Crime Commissioner and carried out by the former Chief Constable and his leadership team. This was subsequently revisited in 2023 when the incumbent Chief Constable and her Chief Officer Group took over.

This review concluded that while the existing policing base at Bourne Hill has been an important stepping stone in the policing of south Wiltshire and Salisbury, it is no longer fit for purpose. It is constrained by limited space, shared use, insufficient secure facilities and the inability to expand or adapt to meet modern operational requirements.

Without estate replacement, these limitations would result in increasing inefficiencies and reduced operational resilience over time.

The Southern Policing Hub proposal is therefore not a short-term solution but a long-term strategic response aimed at ensuring policing capability can meet current and future demand and so that residents can feel – and be – safer.

This is further reinforced by the national policing context, where increasing collaboration, evolving operational models and potential structural reform mean that modern, flexible estate infrastructure is essential to maintain local policing

effectiveness and influence. Currently there is no effective estate for policing south of the A303 which is owned by the PCC.

The Southern Policing Hub development is intended to:

- Strengthen frontline policing capability and response.
- Provide secure, modern and efficient policing facilities.
- Support workforce wellbeing and 24/7 operations.
- Ensure adaptability to future policing models and demand.

This reflects the Police and Crime Commissioner's statutory responsibility to ensure Wiltshire Police has the buildings and infrastructure required to operate effectively and provide long-term value for the public.

The development of the Southern Policing Hub is therefore the result of a sustained, multi-year process of assessment, engagement and refinement, rather than a single-stage proposal. This has included:

- Engagement with operational policing teams to understand service delivery requirements.
- Dialogue with local authorities and elected representatives to consider local context and impacts.
- Consideration of public feedback and local knowledge as part of site identification and evaluation.
- Ongoing communication to explain the need for change and the constraints of the existing estate.

Over a period of more than four years, this process has ensured that decisions have been informed not only by operational need, but also by local context, stakeholder input and public interest considerations.

3.0 Site Search and Option Assessment

Between 2021 and 2025, an extensive site search was undertaken, with multiple locations assessed within Salisbury and the surrounding area. Appendix A to the PCC's Estates and Operational Statement gives a precis of the numbers of sites evaluated and the rationale behind.

Sites were evaluated against operational requirements, planning considerations, delivery constraints and long-term suitability. Many were discounted due to size limitations, access issues, availability constraints or inability to meet policing needs.

This process was not undertaken in isolation. Throughout this period:

- Stakeholders, including local councillors and political representatives, were kept informed of progress.
- Community awareness of the need for a new policing hub was supported through wider communications activity.
- Alternative options, including sites within Salisbury and at locations such as High Post, were explored and communicated.

Land at Mitre Way, Old Sarum, was identified as the only suitable and deliverable site that could meet these combined requirements – and was designated employment land.



Figure 1: View from back of the site towards Mitre Way, taken via drone Summer 2025.

The site offers:

- Sufficient scale to accommodate current and future operational needs.
- Strong road connectivity and accessibility across south Wiltshire.
- A location allocated for employment use within the Wiltshire Local Plan.
- Capacity for future flexibility and adaptation.

The conditional purchase of approximately six acres of land at Old Sarum represents a significant milestone in securing a long-term solution for policing in south Wiltshire.



Figure 2: View from front of the site from Mitre Way, taken via drone Summer 2025.

4.0 Identification of Old Sarum as the Preferred Site

The identification of land at Mitre Way, Old Sarum, as the preferred location for the proposed Southern Policing Hub followed an extensive and iterative site search process undertaken between 2021 and 2025.

A range of sites within Salisbury and the surrounding area were considered and assessed against operational, planning, delivery and long-term estate requirements. Many potential locations were discounted due to factors including site size, accessibility constraints, availability, ownership considerations, operational limitations or an inability to accommodate the requirements of a modern policing facility.

The site search process was informed by the strategic objectives of the Safer South Wiltshire programme and the requirement to secure a long-term policing base capable of meeting both current and future operational demands. In addition to operational requirements, consideration was given to planning policy, transport connectivity, deliverability, site constraints and opportunities for future flexibility.

Through this assessment process, the land at Mitre Way, Old Sarum, emerged as the only site capable of meeting the full range of operational and strategic requirements identified by Wiltshire Police and the Police and Crime Commissioner.

The site benefits from its location within an established employment area, strong road connectivity across Salisbury and South Wiltshire, sufficient scale to accommodate current and future policing requirements and the ability to support operational resilience over the long term.

The selection of Old Sarum reflects the Police and Crime Commissioner's objective of providing a modern, secure and adaptable policing facility capable of supporting neighbourhood, response and specialist policing teams while allowing flexibility to

respond to future changes in operational demand. The site also provides opportunities for future adaptation and expansion should policing requirements evolve over time.

The conditional acquisition of approximately six acres of land at Old Sarum in December 2025 represented a significant milestone in the delivery of the programme and provided the opportunity to progress the development of detailed proposals for a new Southern Policing Hub. The identification of the site was not the conclusion of the decision-making process but the beginning of a further phase of engagement, consultation and technical assessment to ensure that the development proposals reflect local circumstances and are informed by stakeholder and community feedback.

Throughout the site search and evaluation process, the PCC sought to keep stakeholders informed of progress and to explain the operational need for a replacement policing facility for South Wiltshire. This included engagement with elected representatives, local authorities and community forums as the programme evolved. The subsequent engagement activities described in this Statement of Community Involvement build upon that earlier dialogue and reflect the PCC's commitment to maintaining an open and transparent approach as the proposals progress through the planning process

5.0 Role of the PCC in Supporting Engagement

The Police and Crime Commissioner has played a central role in leading, coordinating and sustaining engagement activity throughout the development of the Southern Policing Hub proposals.

Since Safer South Wiltshire programme started, the Police and Crime Commissioner has been keen to update the community and interested stakeholders in the process.

The following pictorial timeline charts the key milestones and communications points from 2021 to 2025.

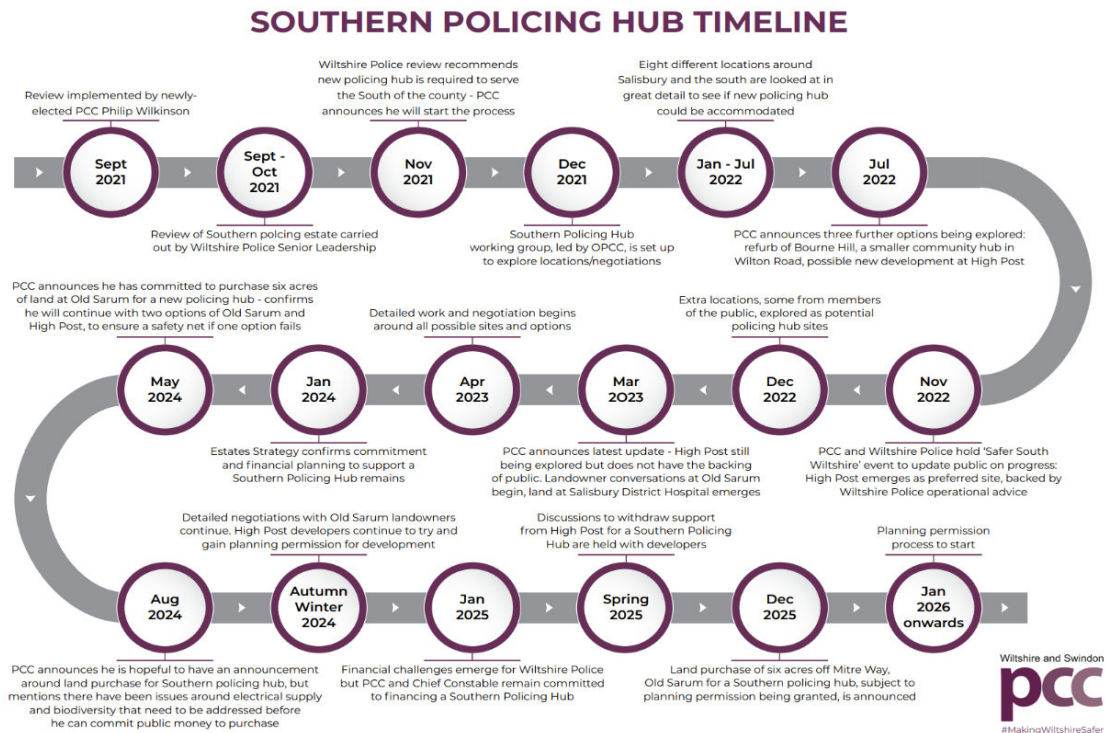


Figure 3: Pictorial timeline of consultation on a new Southern Policing Hub 2021-2025

The timeline does not include the numerous parish, town, city council and Area Board meetings attended by the Police and Crime Commissioner between 2021 and 2026 where the future policing estate in South Wiltshire, including the need for a new Southern Policing Hub, was discussed.

Since 2021, the PCC has:

- Led the development of a structured communications and engagement strategy for the estate programme
- Coordinated stakeholder mapping and engagement with key audiences including councillors, MPs and partners
- Supported internal communications to ensure officers and staff are informed and engaged
- Developed consistent messaging to explain the strategic case for change, including the need to replace facilities that are no longer fit-for-purpose
- Ensured alignment between operational requirements, planning considerations and public-facing communications

This has enabled a joined-up approach, ensuring that engagement is not limited to formal consultation periods but is embedded throughout the lifecycle of the project.

In particular, the PCC has sought to:

- Maintain transparency around decision-making and project milestones for officers, staff and volunteers, as well as the public and interested stakeholders

- Provide clear, accessible information to support understanding of complex issues for all
- Create multiple opportunities for stakeholders to engage with and influence the development of the proposals
- This sustained approach has helped to establish a foundation for the formal consultation phase, ensuring that engagement is proportionate, informed and meaningful.

6.0 Pre-Application Engagement

Building on this longer-term engagement, a targeted programme of pre-application engagement has been undertaken as the project has progressed into the outline planning phase.

This has included:

Direct engagement with local Members of Parliament, and parish, town and city councillors, many of whom fulfil the Wiltshire Council roles

Invitations to informal briefings and discussions to present emerging proposals and gather early feedback sent to local near neighbours including two care homes in Old Sarum

Commitments to attend parish, city and area board meetings to provide updates and respond to questions

These sessions have provided an opportunity to:

- Explain the rationale for the Southern Policing Hub
- Share early information about the proposed site and its operation
- Understand local issues, concerns and priorities
- Shape the approach to public engagement

This stage has been deliberately positioned as engagement prior to outline planning submission, enabling stakeholders to influence how information is presented and how the wider community is involved.

- These discussions have provided an opportunity to share early thinking, explain the need for the development, and understand local considerations at an early stage.
- The PCC has committed to maintaining ongoing dialogue through attendance at relevant parish, city and area board meetings, ensuring continued engagement as proposals develop.
- This approach reflects a commitment to transparency, early engagement and proportionate consultation and engagement: ensuring stakeholders are informed and able to contribute before formal submission.

7.0 Preparation for Public Engagement

The planned programme of public engagement was built directly on the consultation and engagement that has taken place over the past four to five years and builds upon an already established dialogue.

Rather than representing a single point of engagement, the public engagement and awareness to support the outline planning application has been designed as:

- A continuation of ongoing dialogue with communities in south Wiltshire
- An opportunity to present more detailed, site-specific information
- A mechanism to capture structured feedback ahead of planning submission

To support this, the PCC developed a comprehensive suite of engagement materials, including web content, FAQs, exhibition boards and engagement materials designed to clearly explain:

- The long-term need for a new policing hub
- The process undertaken to identify Old Sarum
- What is being proposed and how the site will operate
- How potential impacts are being considered and mitigated
- This ensures that public engagement is informed by:
 - Established understanding of the project's context
 - Consistent messaging developed over time
- A clear explanation of both strategic need and local considerations

A structured programme of communications and engagement was developed ensuring that information about the proposals is clear, accessible and widely available.

This includes the preparation of:

- Public-facing web content explaining the proposals and their context
- Frequently asked questions addressing anticipated community queries
- Exhibition materials explaining the site, design approach and operational requirements
- Exhibition boards and visual materials to support engagement events



Figure 4: Designed exhibition boards

Design work for the Exhibition Boards for use at the Public Engagement event.

The materials explain:

- Why a new policing hub is required
- Why Old Sarum has been selected
- What the proposed development will include
- How the site will operate
- How impacts will be managed

Importantly, the engagement materials emphasise that the proposals are at an early stage and are intended to support understanding and invite feedback prior to formal submission.

8.0 Planned Public Engagement

The PCC has undertaken a programme of public consultation and engagement since 2021, ahead of the submission of the outline planning application a more formal engagement exercise was carried out with local communities and stakeholders.

This included:

- Three public engagement event in the local area, where residents could view indicative plans and speak with the project team
- Publication of materials online to support wider accessibility
- Opportunities for residents, businesses and stakeholders to provide feedback

The engagement was supported by a coordinated communications programme including:

- Media engagement and press activity
- Social media and digital promotion
- Community messaging and partner channels
- Local networks including councillor and parish communications

The engagement provided an opportunity for communities to understand:

- How the site would operate
- How impacts such as traffic, noise and visual considerations are being addressed
- How the development supports long-term policing capability

Accessible feedback mechanisms will be provided to ensure all interested parties are able to participate, including online feedback forms, in person feedback forms at the event and ipads available so online feedback can be given.

9.0 Southern Policing Hub Public Community Engagement June 2026

Between 1 and 27 June 2026, the Police and Crime Commissioner undertook a programme of public engagement in relation to proposals for a new Southern Policing Hub at Old Sarum ahead of the submission of an outline planning application.

The purpose of the engagement was to provide local communities, stakeholders and interested parties with information about the emerging proposals and to create opportunities for feedback to be provided and considered as part of the ongoing development of the project.

A range of communication and engagement channels were utilised to maximise awareness of the engagement and provide accessible opportunities for participation.

These included a dedicated engagement website, social media communications, geographically targeted digital advertising, Community Messaging alerts, media coverage and three public engagement events held at Salisbury Football Club, with information about the engagement also shared through the established communication channels of Laverstock and Ford Parish Council

Feedback was received through online feedback forms, paper feedback forms, social media engagement and direct discussions with attendees at engagement events.

The programme of engagement generated a range of comments, questions and observations from residents and stakeholders. The most frequently raised issues

related to custody provision, together with access and transport, environmental considerations, community impact and value for money.

The engagement programme included:

- The Police and Crime Commissioner and/or a Wiltshire Police representative visit and discussion around the emerging proposals at every Area Board meeting in the south of the county during May and June.
- Three public engagement events, providing opportunities for residents to review information, discuss the proposals with representatives of the PCC and Wiltshire Police, and provide feedback.
- A dedicated engagement webpage containing project information and materials.
- CGI imagery and illustrative visualisations showing the proposed development and site context.
- A project information video featuring the Police and Crime Commissioner and Chief Constable.
- Printed engagement materials and exhibition boards.
- QR-code enabled access to all engagement information and feedback mechanisms.
- Community Messaging alerts.
- Local media engagement and publicity.
- Organic social media communications and geographically targeted digital advertising.

Community Reach and Participation

The engagement strategy was designed to ensure that residents and stakeholders were informed of the proposals and provided with appropriate opportunities to participate in the engagement process.

Information materials were made available through a dedicated project webpage, digital communications, Community Messaging alerts, media coverage, engagement events and supporting printed materials.

Particular emphasis was placed on ensuring that information reached communities within Salisbury and the surrounding South Wiltshire area, recognising that these communities are most likely to have an interest in, or be affected by, the proposed development, especially in the Laverstock and Ford parish in which Old Sarum is located.

A geographically targeted digital advertising campaign was undertaken through Meta (Facebook and Instagram), reaching 36,642 individuals within the target area. This activity complemented wider communications activity, including organic social media engagement which achieved a reach of 31,385 and generated more than 50,000 engagements and content views, directing users to further engagement information.

Supporting materials included exhibition boards, CGI imagery, project graphics, printed materials and online content. These materials were developed to provide information in a clear and accessible format and to support consistent presentation of the proposals across all engagement channels.

Overall, the engagement programme combined digital engagement, media communications and face-to-face engagement events to maximise awareness of the proposals and provide a range of opportunities for participation and feedback.

Key Metrics

Activity	Outcome
Website	250 active users, 515 page views, 1,626 engagement events
Organic social media reach	31,385
Organic social media engagements and content views	50,488
Paid Meta reach	36,642
Community Messaging alerts issued	10,111
Community Messaging opens	4,503
Media coverage opportunities to see	19,000
Video views	164

Table 1:Engagement numbers by activity

Targeted Local Engagement

The engagement programme was designed to focus on residents, businesses, community groups and stakeholders within Salisbury and the wider South Wiltshire area. The objective was to ensure that those communities with the greatest proximity to, and interest in, the proposed Southern Policing Hub were made aware of the engagement and opportunities to participate.

In addition to the formal engagement events, the Police and Crime Commissioner and/or representatives of Wiltshire Police attended Area Board meetings across South Wiltshire during May and June 2026 to discuss the emerging proposals for the Southern Policing Hub.

These meetings provided a further opportunity for engagement with elected members, community representatives and local residents, enabling detailed discussion of the proposals and the strategic need for a new policing facility in South Wiltshire.

Many of the issues raised at the public engagement events were also raised through these meetings, including custody provision, traffic and transport impacts, environmental considerations, future policing arrangements, value for money and the potential impact on neighbouring communities.

Feedback, questions and observations received through the Area Board process formed part of the wider engagement programme and have been considered alongside comments received through engagement events, online feedback mechanisms and direct stakeholder engagement.

The PCC considers these discussions to have provided valuable local insight and an important additional opportunity for communities to engage with the project as it progressed towards submission of the outline planning application.

Media activity included information issued to local and regional media outlets to raise awareness of the engagement, explain the proposals and signpost opportunities for feedback.

Digital communications were structured to improve the accessibility and discoverability of engagement information.

Website content and online communications incorporated location-specific references including Salisbury, South Wiltshire, Old Sarum and Southern Policing Hub to assist residents seeking information about the proposals.

Information was also shared through established local community networks and online community groups, which generated discussion and encouraged participation from local residents.

Questions and comments arising through these channels formed part of the overall engagement process.

Geographically targeted digital advertising was directed towards Salisbury and neighbouring communities, ensuring that engagement information was promoted primarily to local audiences.

The engagement materials included CGI imagery, exhibition boards, project information boards, leaflets and digital content. These materials were intended to assist understanding of the proposals and provide clear information regarding the purpose, location and anticipated operation of the proposed development.

The location of engagement events was selected to maximise accessibility for local residents. All three events were held at Salisbury Football Club, located less than two miles from the proposed development site, providing convenient opportunities for members of the public to view information, discuss the proposals and provide feedback.

The overall engagement approach sought to prioritise participation from local communities and stakeholders most directly affected by the proposals, whilst also ensuring that engagement information was accessible to a wider audience.

Public Engagement Events

Three public engagement events were held at Salisbury Football Club during the engagement period.

The events provided opportunities for residents and stakeholders to review exhibition boards, CGI imagery, illustrative site plans, printed engagement materials and project information. Attendees were also able to speak directly with representatives of the PCC and Wiltshire Police and provide feedback through both digital and paper engagement forms.

The events were attended by local residents, community representatives and elected representatives, including the Member of Parliament for Salisbury and South Wiltshire.

Representatives available throughout the events included:

- Philip Wilkinson, Police and Crime Commissioner for Wiltshire
- Representatives from the Office of the Police and Crime Commissioner, including the Head of Strategic Communications and Engagement and Communications and Engagement Manager
- Wiltshire Police Chief Inspector, County Hub Neighbourhoods; Wiltshire Police Inspector, County Hub South
- Wiltshire Police operational representatives.

Community Feedback and Key Themes

The engagement generated a range of feedback, questions and observations from residents and stakeholders. Feedback received through engagement events, online responses, correspondence and digital engagement has been recorded and reviewed by the project team.

The table below summarises the principal themes raised during the engagement and the information provided in response. The table is intended to provide an overview of key engagement topics and does not represent an exhaustive record of all comments received.

Theme	What people said	PCC Response
Custody Provision	The most frequently raised issue was the absence of a custody suite	The PCC explained that there are currently no plans for a custody suite at Old Sarum based on the current operational assessment and advice provided by the Chief Constable. It was highlighted that Wiltshire Police continues to operate with custody

	within the current proposal.	facilities in Swindon and Melksham, while the six-acre site provides flexibility for future custody provision should operational requirements change and planning permission be secured. The PCC also acknowledged the strength of feeling regarding the former Wilton Road custody suite and confirmed these views would be recorded as part of the engagement process.
Support for Modern Policing Facilities	Some respondents supported investment in a modern policing base and recognised the need for facilities beyond Bourne Hill.	The PCC outlined that operational reviews had concluded Bourne Hill was no longer fit for purpose due to space limitations, security constraints and the inability to adapt the building to meet modern policing requirements. The proposed Southern Policing Hub was presented as a long-term investment in policing infrastructure for South Wiltshire.
Accessibility and Public Access	Questions were raised regarding road access, public transport, walking and cycling links, and the impact on local traffic.	The PCC advised that the proposed hub benefits from strong transport links including proximity to the Park and Ride network. It was also explained that Wiltshire Police would explore maintaining a city centre policing presence through future arrangements as part of wider service planning.
Environment and Sustainability	Respondents suggested renewable energy features, biodiversity enhancements and sustainable design measures.	The PCC confirmed that ecological surveys, biodiversity assessments, lighting studies and environmental assessments had already been completed. It was explained that detailed sustainability measures would be considered during future design stages following outline planning approval.

Cost and Value for Money	A number of comments focused on project costs and vast majority around previous policing estate decisions.	The PCC explained that the decision to close Wilton Road pre-dated the current administration and that operational reviews had shown Bourne Hill was no longer capable of meeting future policing requirements. The proposed hub was presented as a long-term investment intended to future-proof policing provision in South Wiltshire.
Future Policing Arrangements	Some residents questioned whether it was appropriate to proceed given potential future police reforms and discussions regarding Police and Crime Commissioner governance arrangements.	The PCC explained that the Southern Policing Hub is intended to provide a long-term operational base capable of supporting policing requirements well into the future and adaptable to changes in policing structures or operational demands.
Being 'good neighbours'	Some residents questioned noise and traffic issues including lighting of the site, exiting the site in police vehicles and planting to ensure a less impactful boundary.	The PCC and Wiltshire Police representatives explained the use of police car lights and sirens is always proportionate to the situation being faced, and in accordance with the associated professional practice for emergency use. We advised around remedial planting to reduce boundary impacts.
Emergency Access road	One resident wanted reassurance around fencing which she would see from her window	The PCC explained it was for emergency access only, that fencing and barriers formed the next part of the phase of design but her concerns would be fed back to the teams and consideration would be given.

Table 2: Feedback and PCC responses from June 2026 engagement

Importantly, feedback received through the engagement process has been shared with the wider project team and will be considered alongside operational requirements, technical assessments and planning considerations as proposals continue to evolve.

A full record of engagement responses, including engagement form submissions and other feedback received during the engagement period, can be provided.

While the proposals remain at outline stage, feedback received through the engagement process has informed the ongoing development of the project and the preparation of supporting technical assessments.

In particular, comments relating to traffic and access, landscaping and boundary treatment, environmental considerations and the relationship with neighbouring residential areas have been shared with the relevant design and technical specialists for consideration as the scheme progresses.

The PCC will continue to consider feedback alongside operational, planning and technical requirements as proposals evolve.

Images from the events



Figure 5: A selection of photos from Southern Hub proposal engagement events

10.0 PCC Response to Community Feedback and Consideration of Engagement Responses

The Police and Crime Commissioner welcomes the level of feedback and interest received during the engagement period and recognises the importance of providing opportunities for residents, stakeholders and community representatives to share their views on the proposed Southern Policing Hub.

Feedback received through engagement events, online surveys, correspondence, social media engagement and direct discussions has been reviewed and recorded as part of the ongoing development of the project.

The engagement identified a number of recurring themes relating to custody provision, accessibility, environmental considerations, future policing arrangements, community impact and value for money.

In response to feedback regarding custody provision, which emerged as the most frequently raised issue during the engagement, the PCC acknowledged the strength of local feeling regarding the previous custody facility at Wilton Road.

The PCC explained that, based on the current operational assessment and advice of Wiltshire Police, a custody suite does not form part of the proposed development at this stage.

It was also noted that custody facilities continue to operate elsewhere within the county and that the proposed site has sufficient scale and flexibility to accommodate future operational requirements should circumstances change and any necessary planning approvals be obtained.

Several respondents expressed support for investment in modern policing facilities and recognised the limitations of the existing accommodation at Bourne Hill.

In response, the PCC reiterated that the proposals arise from a long-term review of operational policing requirements which concluded that the existing facilities are no longer capable of meeting future service needs due to physical constraints, operational limitations and limited opportunities for adaptation.

The proposed Southern Policing Hub is therefore intended to provide a modern, resilient and adaptable operational base for policing in South Wiltshire.

Accessibility and transport were also recurring themes within engagement responses. Residents raised questions regarding road access, public transport connectivity, walking and cycling routes, and the potential impact of the development on local traffic conditions.

In response, the PCC explained that the site benefits from established transport links, including proximity to key road networks and the Salisbury Park and Ride service.

The PCC also confirmed that transport and highways considerations will continue to be assessed through the planning process and supported by appropriate technical evidence submitted alongside the planning application.

Environmental and sustainability matters generated constructive feedback, including suggestions relating to renewable energy technologies, biodiversity enhancement and sustainable design.

The PCC welcomed these comments and confirmed that a range of technical assessments have already been undertaken, including ecological and environmental studies. Feedback received during the engagement will be considered alongside these assessments as the proposals continue to evolve, with detailed sustainability measures to be developed through subsequent design stages.

Comments relating to project costs and previous estate decisions were also received. In responding to these issues, the PCC explained the strategic context behind the proposals and the operational need identified through successive estate reviews.

The PCC reiterated that the Southern Policing Hub represents a long-term investment in policing infrastructure intended to support future service delivery requirements across Salisbury and South Wiltshire.

Some respondents raised questions regarding future policing structures and the potential impact of wider police governance reform.

The PCC noted these concerns and explained that the proposed development has been designed to provide a flexible and adaptable operational facility capable of responding to future changes in policing demand, operational requirements or organisational arrangements.

Residents living close to the site also raised matters relating to amenity, including vehicle movements, operational noise, lighting and boundary treatment.

In response, the PCC explained that emergency vehicle operations are governed by operational requirements and relevant professional standards and acknowledged the importance of minimising impacts on neighbouring properties wherever possible.

Feedback relating to landscaping, planting and boundary design, including fencing, has been shared with the project team and will be considered as the design evolves.

Specific concerns were raised regarding the proposed emergency access route and associated boundary treatments. The PCC explained that the access is intended for emergency use only and confirmed that detailed design matters, including fencing, barriers and landscaping, will be considered during future stages of project development. The concerns expressed by local residents have been recorded and will be taken into account as these elements are progressed.

The PCC recognises that engagement does not necessarily result in all suggestions being incorporated into the proposed development.

However, the feedback received has provided valuable insight into local priorities and community concerns.

All responses have been reviewed and shared with the wider project team and will continue to be considered alongside operational requirements, technical assessments, planning policy and statutory consultee responses as the scheme progresses towards submission of the outline planning application.

Through this process, the Police and Crime Commissioner remains committed to maintaining an open and transparent dialogue with local communities and ensuring that engagement feedback forms an important part of the evidence base supporting the development of the Southern Policing Hub proposals.

11.0 Ongoing Engagement and Next Steps

The PCC is committed to maintaining an open and transparent dialogue with residents, stakeholders and local communities throughout the planning process and beyond.

Engagement with local residents and community representatives will not conclude with the submission of the outline planning application but will continue through subsequent stages of project development, construction and delivery.

Feedback received during the June 2026 engagement programme will be considered alongside technical assessments, planning policy requirements, statutory consultee responses and operational requirements as the proposals progress.

A summary of engagement outcomes and how feedback has been considered will form part of the overall planning submission and future project communications.

Should outline planning permission be granted, the PCC will continue to provide updates at key project milestones, including:

- Determination of the outline planning application;
- Progression to detailed design and reserved matters stages;
- Development and refinement of landscaping, access and site design proposals;
- Procurement and appointment of a construction contractor;
- Commencement of enabling works and site preparation;
- The start of construction works;
- Significant construction milestones;
- Completion and occupation of the Southern Policing Hub.

Updates will be provided through existing communication and engagement channels, including the project website, media briefings, Community Messaging, social media platforms, stakeholder briefings, local authority meetings, parish and town council meetings, area boards and other community forums as appropriate.

The Police and Crime Commissioner has consistently engaged with local communities throughout the development of the Southern Policing Hub proposals and remains committed to doing so.

Subject to invitations being received, the Police and Crime Commissioner will continue to attend parish, town, city and area board meetings, together with other community meetings, to provide updates on the project, answer questions and listen to local views as the proposals progress.

The PCC recognises that maintaining community confidence requires ongoing communication as well as engagement at key decision points throughout the planning process.

As such, information will continue to be made available in accessible formats, providing residents and stakeholders with opportunities to understand project progress, raise questions and remain informed about future stages of development.

The PCC's overarching approach remains based on:

- Planning before commitment;
- Engagement before decision-making; and
- Affordability before development.

The Southern Policing Hub represents a long-term investment in policing infrastructure for South Wiltshire.

Through continued engagement and transparent communication, the PCC will seek to ensure that local communities remain informed throughout the planning, design and delivery process, supporting community safety, operational resilience and public confidence in policing for the future.