

Dear Wiltshire Council

I am a parent of Jude Wade, one of the children that is cared for by Liza and her daughter.

Liza was recommended to me by various people, friends and parents that had previously used her. I am writing to express my full support for Liza's explorers.

As a full-time working family, having access to reliable, safe, and high-quality childcare is incredibly important to us. Liza has been nothing but professional, caring, and supportive. All staff have created a warm and welcoming environment for the children, and it is clear to anyone who visits how much effort, care, and investment has gone into making it a positive space for the children that nurtures and stimulates them.

Liza has always been considerate of her neighbours both previously and now and invited them to attend to meet with us and see the space she has created. She has always asked us to be mindful of drop off arrangements both now and at her previous setting.

Liza's explorers is a huge benefit to local families. Good childcare is extremely difficult to find, especially providers who are trustworthy, loyal, and genuinely care for children's wellbeing and development. My husband works away a lot and I am a family lawyer and can be under a lot of pressure and sometimes we need to make last minute changes to extend the hours and Liza goes above and beyond to help, something we would not get at another setting.

Our son is only one and a half years old and has settled incredibly well there, smiling as soon as he knows where he is. Moving him now would be upsetting and disruptive during such an important stage of his early development. Liza's explorers provides consistency, care, and reassurance not only for children but also for working parents who rely on dependable childcare in order to balance family life and work commitments.

I visited the local nurseries prior to choosing Liza and my son would've been in a confined space with little daylight and outside time with less continuity of care. In a nursery setting the key workers regularly change, children are separated by age therefore limiting the ability to learn from older children.

Liza's explorers have also received positive reviews from schools that children have gone to after her setting. The local schools therefore also clearly benefit from the early years development they provide.

We kindly ask that people remember how challenging those early years can be for families and how valuable supportive childcare settings are within a community.

With kind regards
Laura Wade
(The Wade Family)