



MULTI-TURN

TIMBER STAIRCASES

Unit 30
Moorside Road
Winchester
SO23 7RX
01962 712299

Q97811

1st-2nd (Rev B)



**Note: This indicative 3D drawing is not necessarily accurate and is for illustration purposes only.
Underside of stairs to be boarded in and decorated by others.**



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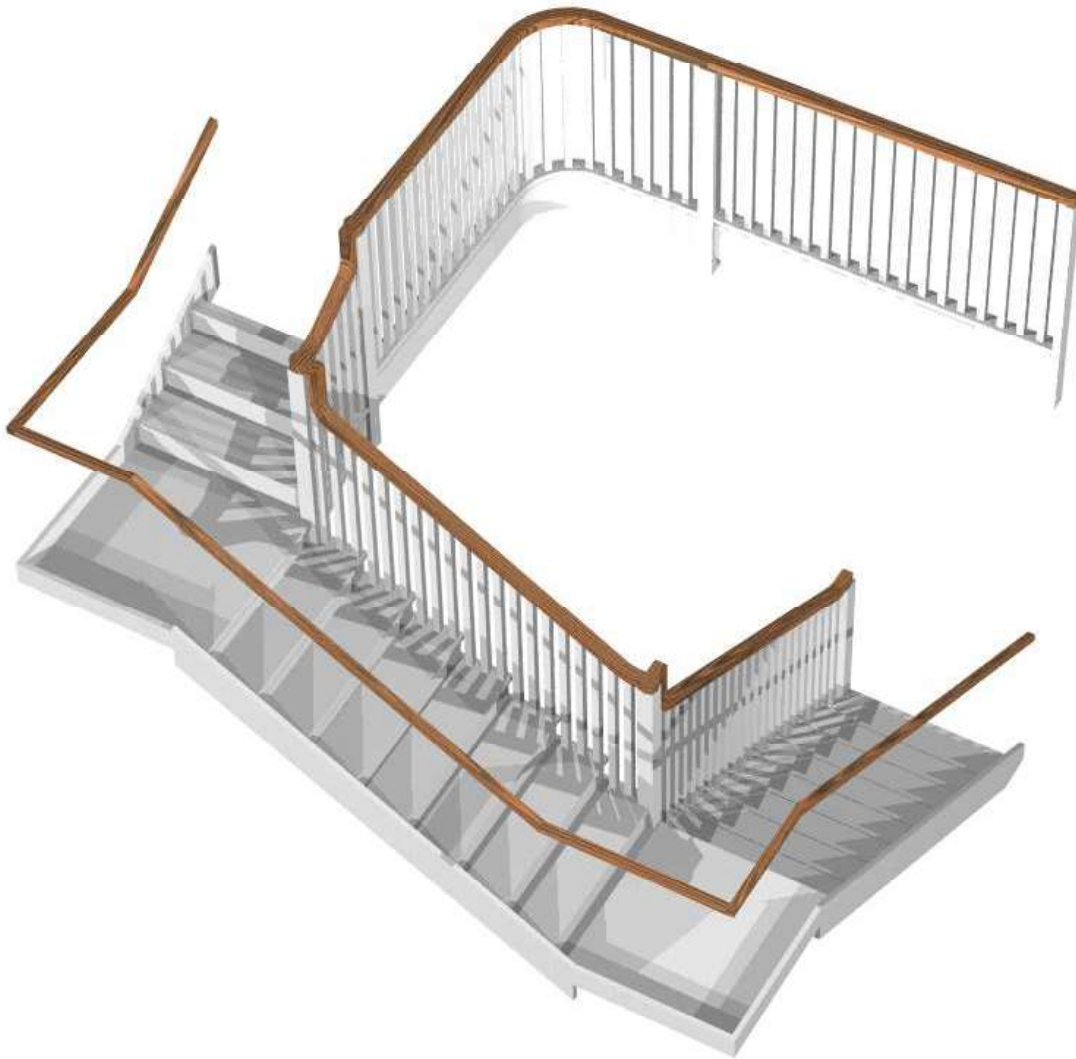
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CUT STRING STAIRS

A grand staircase design, made the traditional way.

What is a Cut String Staircase?

Return Ends to Treads

Designed to hide the end grain on the treads, enhancing the high-quality appearance expected of a cut string staircase.



Risers Mitred Into String

These hide the end grain on the risers. When using decorative brackets, the riser is mitred into the bracket for a refined finish.



Spindles Tenoned Into Treads

For easy on-site fitting, spindles slot directly into pre-formed pockets on the treads.

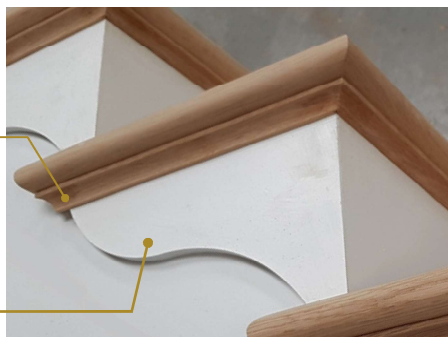


Optional Extras

These traditional details can be added

Scotia mould

Decorative brackets



Budget Options

For painted cut string staircases, MDF treads offer a cost-effective option. With no grain, the return nosing is integral to the tread.



OPTIONAL EXTRAS

Stair Protection Packages

- Reduces site labour of fitting protection
- Saves unnecessary time on preparing for decorating
- Keeps stairs in a good condition ready for hand over
- Saves wasted money on remedials



Bronze

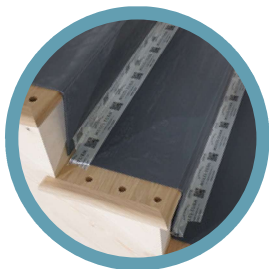
- A strong polythene sheet is fitted over straight treads and risers, secured with hardboard
- Loose treads or winders are covered with hardboard only



Silver

Bronze plus:

- Protective corner trims supplied loose for fitting around newels after installation
- Foam handrail protector supplied loose for fitting over handrail after installation
- Adhesive tape roll supplied for securing these items in place



Platinum

- Strong plastic board fitted to straight treads and risers with high-bond, non-marking adhesive pads
- Protective corner trims supplied loose for fitting around newels after installation
- Foam handrail protector supplied loose for fitting after installation
- Plastic board supplied loose for balustrade protection after installation
- Adhesive tape roll supplied for securing protection to newels, handrail, and balustrade

Base Coat Packages

- Saves decorating labour
- Seals and protects stairs

Priming

Includes for knotting and a quality white primer to all components which are to be painted

Sealer Coat*

Includes for clear sealer to all visible components which are not being painted, a final finish will need to be applied

*A clear sealer is used, providing protection against wet trades and finger marks, but it prevents dyeing or lightening the timber afterward.

DELIVERY SERVICE

A dependable delivery service is essential to maintaining your project schedule, which is why deliveries are made by our own fleet

Delivery process

- You will be contacted in advance before we deliver. We arrange deliveries by week, if you require a specific day, please let us know
- Deliveries made between 8am and 5pm Monday – Friday
- Someone must be at the delivery address to accept, sign for, and inspect the goods when we arrive
- We offer an am or pm delivery slot. If a specific time is required, we can arrange a dedicated vehicle delivery
- Our standard, driver-only service offers kerbside delivery. A two-person service is available on request.
- Site assistance is required for offloading stairs
- Large items may need forklift support—please notify us when booking if this is not possible



Our fleet of fully-managed vehicles are some of the most economical and our delivery routes are consistently optimised to ensure that they are the most direct and efficient therefore keeping journeys to a minimum. Ensuring deliveries are correct is our priority, which is why all items are checked on and off vehicles. Health and Safety of our delivery team is our priority, please ensure that there is safe and clear ingress and egress free of obstacles. Should you have any queries or want to make any changes regarding your stair delivery please contact us.

FORS Bronze

This accreditation confirms our commitment to best practices in driver and vehicle safety. We ensure compliance with the FORS Standard by monitoring fuel and tyre usage, maintaining vehicles, and managing performance to continuously improve our operations.



DETAILS OF STAIRS AS SUPPLIED

As part of our commitment to your total satisfaction, we believe in constant customer liaison throughout the whole process and understand that you need to know exactly what to expect from Multi-Turn.

1. The flight, between newels, is supplied in one piece, with tenons ready to fit the newels.
2. Wall strings left long to be cut on site to suit appropriate skirting height.
3. Newels are ready mortised for flight and handrails.
4. Strings and newels are draw-bored.
5. Handrail is draw-bored on hardwood flights.
6. Flight handrails tenoned both ends.
7. Landing handrails tenoned one end to facilitate final site adjustments.
8. Landing handrails to be mitred on site where applicable.
9. Baseraills supplied over length to allow for final site adjustments.
10. Winder treads are supplied loose. Risers left long for final site adjustment.
11. Spindles to be cut on site.
12. Top nosing and riser supplied loose.
13. Newel caps supplied loose to save damage during the construction.
14. Landing boards are included on hardwood flights. Landing boards and bearers can also be supplied on softwood flights if requested.
15. Fittings for continuous handrail systems will be ungrooved and are cut and jointed where practical, unless stated.
16. Stair flight, newels and winder treads have been dry fitted in our workshop.
17. All components are sanded ready to receive the finishing coats.
18. All newels numbered and component packages labelled.
19. Itemised check list provided on delivery.
20. Fitting instructions supplied on delivery.
21. All finishing to the underside of the stairs with cloaking/boarding, all decorating of the stairs and any other site work to be carried out by others.

We are very particular about getting things right and where possible, colour matching of timbers will be a priority. However, timber is a natural product and therefore subject to surface variations. This should be seen as a quality that adds to its natural beauty, we cannot condemn a piece of timber because of its colour alone. Some components may also be laminated for strength and stability.

TERMS & CONDITIONS OF SALE

Prices

Unless fixed prices have been expressly agreed, prices are subject to revision without prior notice. Except where expressly stated all prices quoted are exclusive of VAT and main contractor's discount. Unless noted otherwise, the price includes one site visit prior to manufacture and one plan drawing of the stairs prior to approval. Any additional site visits, plans, sections or detail drawings may be chargeable.

Quotes

All quotes given will remain valid for a period of 30 days. Thereafter, our offer is subject to confirmation, and we reserve the right to amend or withdraw our quotation.

Delivery, Shortages, Damage & Defects

Delivery dates are estimates and given in good faith. Unless expressly agreed delivery is at our premises. A charge may be made for storage of any goods which cannot be accepted on the agreed delivery date. A charge may also be made for any expenses incurred for special delivery dates/ time which are subsequently altered. Any claim for shortages or damage must be noted and reported in writing within two days of delivery.

Liability

1. This clause sets out our entire financial liability (including any liability for the acts or omissions of our employees, agents and subcontractors) to the customer in respect of:

- (a) any breach of the contract however arising;
 - (b) any use made or resale of the goods by the customer, and
 - (c) any representation, statement or tortuous act or omission (including negligence) arising under or in connection with the contract.
2. Nothing in the contract shall limit or exclude our liability for:

(a) death or personal injury resulting from negligence; or (b) fraud or fraudulent misrepresentation; or

(c) breach of the terms implied by section 12 of the Sale of Goods Act 1979;

3. Without prejudice to the preceding paragraph 2 we shall not under any circumstances whatever be liable to the customer, whether in contract, tort (including negligence) or restitution, or for breach of statutory duty or misrepresentation, or otherwise, for any:

- (a) loss of profit; or
- (b) loss of goodwill; or
- (c) loss of business; or
- (d) loss of business opportunity; or (e) special, indirect or consequential damage suffered by the customer that arises under or in connection with the contract.

4. Without prejudice to paragraph 2 our total liability arising under or in connection with the contract, whether arising in contract, tort (including negligence) or restitution, or for breach of statutory duty or misrepresentation, or otherwise, shall in all circumstances be limited to the price of the goods supplied under the contract.

5. Except where expressly stated to the contrary, the customer will be deemed to have satisfied itself that the goods being purchased are suitable for the intended purpose and for use in the proposed location. Without prejudice to paragraph 2 we are not liable for any losses resulting from unsuitability of goods chosen by the customer. We must be expressly notified if items are intended for external use.

6. We accept no responsibility for:

- (a) the cost of contractors engaged in fitting the goods or moving or adjusting the same
- (b) damage to joinery caused by it being installed in buildings which have not adequately dried out
- (c) damage to joinery caused by it being subjected to excessive conditions of heat and humidity either in its installed location or in storage by the customer prior to

storage by the customer prior to installation – all external items must be fully coated and sealed within 24 hours of installation.

Retention of Title

Risk in the goods will pass to the customer on delivery to the customer or the customer's carrier or nominee. Title in the goods will not pass until they have been paid for. Goods shall be stored separately and identifiably until paid for. The Supplier shall be entitled to recover possession of its goods (and enter onto the site or the premises of the customer for that purpose) if they are not paid for by the due date.

Returns

Any stock items accepted for refund will be subject to a 15% restocking charge.

Acknowledgement of Order and Amendments

Acknowledgements of order must be checked and any amendments advised in writing within 24 hours. Any amendments or cancellation of order for whatever reason after return of order confirmation or payment of deposit must be in writing, this will be attended to if not too late in the progress of manufacture. Additional costs may be applied depending on the amendments and the current progress of the order at that time – including wasted cost of any special materials for that order and any deposits paid will be non-refundable.

Manufacturing Tolerances

All glass is measured after stairs and landing handrail have been installed and to the layout and positions as on site at time of measuring. All glass is supplied in accordance with the manufacturers' tolerances typically +/- 1% which may result in slight differences between the opening and the finished glass sizes. We cannot be held responsible for any damage to glass (scratches or breakage) once

delivery of the glass has been accepted and signed for. Fabrications are also subject to +/- 1% variance from quoted dimensions.

Force Majeure

We will not be liable for any failure to supply any part or all of the order if our failure is caused by circumstances beyond our control.

Building Regulations

Unless noted otherwise, our stairs will comply with current British building regulations for single dwelling domestic situations. The client is responsible to ensure that what we are supplying, including any work to the stairs by others after delivery, will satisfy any required fire regulations. The client is responsible for obtaining all necessary license permits or authorities etc. required in connection with the execution of the work and for all charges arising there from.

Extras

Unless specified otherwise, landing boards, bearers & brackets are not included.

Stair Fixing Instructions

A copy of BS585 Part 1 1989 'Site fixing of stairs' is available upon request.

Applicable Law

The contract between us shall be governed by and construed in accordance with the laws of England. Unless otherwise agreed in writing, these conditions shall apply to all contracts irrespective of the customer's terms and conditions.

E & O.E

