



To: Listed Buildings Planning Office

Wiltshire Council

Property: 18 Coppice Hill, Bradford Upon Avon, BA15 1JT

Dear Sir / Madam,

We are writing in support of an application for Listed Building Consent relating to the replacement of an existing timber sash at the above property.

HRG Services Ltd are specialist contractors in the repair, refurbishment, and conservation of traditional timber windows, with extensive experience working on listed and historic buildings. We were instructed to assess the condition of the existing sash window with the intention of repairing it, in line with best conservation practice.

At the time of our initial assessment, it was deemed feasible to repair the window. However, once works were underway and the window was opened up, it became clear that the extent of decay was more significant than could be determined from surface inspection alone. The rot was found to extend deep within the timber sections, affecting the structural integrity of the sash.

This deterioration is likely due to the location of the window, which is particularly exposed to the elements, resulting in prolonged moisture ingress over time. As a consequence, further repair would not provide a durable or long-term solution and would risk repeated failure.

We are therefore proposing the replacement of the affected sash on a strict like-for-like basis. The new sash will be traditionally manufactured in timber to match the existing original in terms of profile, section sizes, glazing arrangement, detailing, and overall appearance. No alterations are proposed to the surrounding frame, reveals, or architectural character of the building.

This approach represents the minimum intervention necessary to ensure the continued performance, weather resistance, and longevity of the window, while fully preserving the historic and aesthetic significance of the property.

Should any additional information be required, we would be pleased to assist.

Yours faithfully,

Katy Sparkes - HRG Services Ltd

0800 246 1947 | office@hrgservices.co.uk | www.hrgservices.co.uk