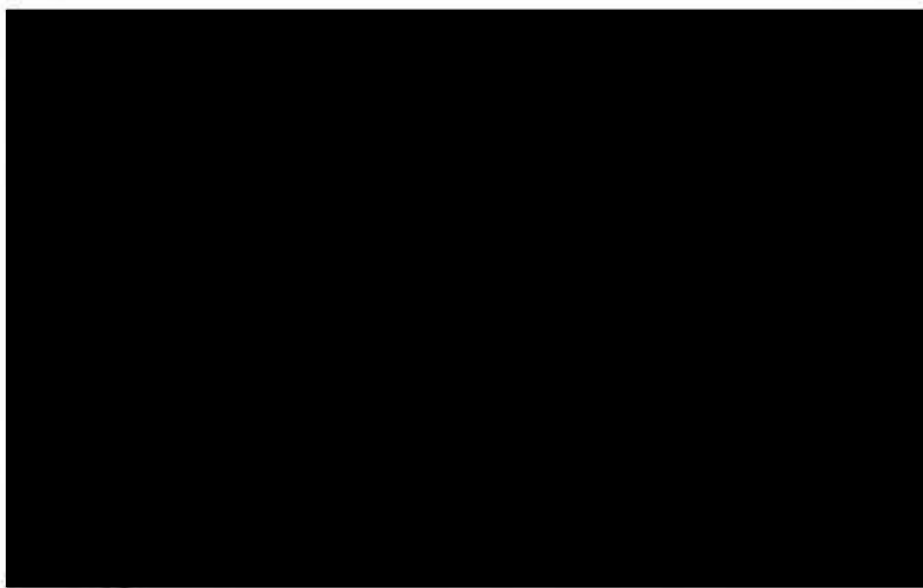



9th December 2025

Development Services Wiltshire Council.odt
developmentmanagement@wiltshire.gov.uk

Dear Lucy Rutter-Cowd

Application No. PI/2025/08877

Installation of automated prescription dispenser at Pewsey Surgery

The application for the above initially strikes one as being a good idea but when you consider the matter properly there are possibly more down issues than there are benefits,

The real beneficiaries are the doctors as they will benefit with the NHS paying the Practice for dispensing the prescriptions rather than Boots.

So what will be the effect on Boots? Will they decide that as a result in the reduction in processing prescriptions they consider closing the shop? That would be a big loss to Pewsey and surrounding villages.

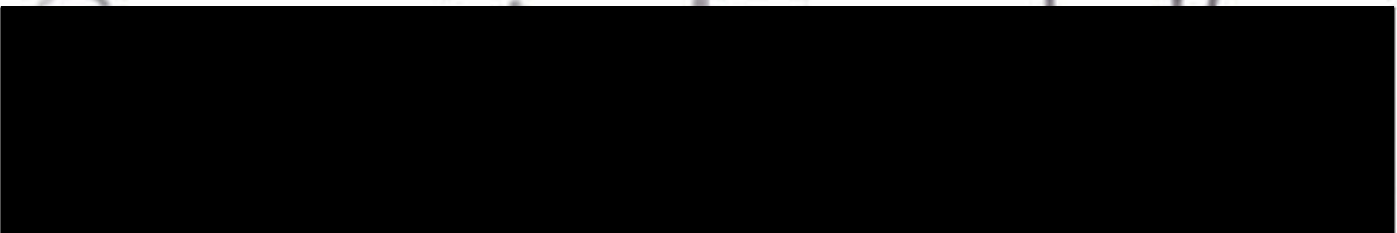
It is possible that not all patients will be able to access the dispenser as if it operates similar to the Amazon unit in the Cooperative patients without access to the internet will not be able to use it. So the Surgery will require to operate a dual system and send those prescriptions to Boots (if the shop remains open) or patients will possibly have to join the queue at reception or travel to the Marlborough Surgery.

Holly Tree Walk comprises the Surgery, the two Sheltered Housing Buildings and the two Detached Villas. The Surgery has a staff car parking facility next to the building and it is full by 08.30 in the morning and the Sheltered Housing has an adjacent yard with nine lock-ups. The remaining hard standing area, at times, has difficulty coping with existing vehicular traffic which comprises delivery vans and trucks, bin lorries, building etc. contractors vehicles and ambulances plus private cars and taxis delivering and collecting patients. So either new car parking arrangements will be required or patients collecting prescriptions will be required to park their cars in the adjacent public car park and that will be difficult to enforce.

Holly Tree Walk also has a pedestrian access walkway from the High Street to the Surgery, the Sheltered Housing and the Cooperative etc. and there have been some very 'close shaves' with car drivers entering the area too fast. There is limited visibility for the driver as the road angles round to the left and a pedestrian or a car exiting the sheltered housing yard is often not seen until the last moment.

A final thought against the dispenser is that patients quite often like to speak with the pharmacist when collecting their prescription or on other matters so that facility is lost to the patient.

Yours faithfully


Raymond Marshall