From: clare burton <clare.burton80@gmail.com>
Sent: Wednesday, November 22, 2023 9:34 AM
To: Jones, Becky <Becky.Jones@wiltshire.gov.uk>
Subject: Re: PL/2023/08254 Installation of a Medpoint prescription collection machine to the existing surgery window. Whiteparish

Hi Becky

The only noise from the machine is when the patient does not collect from the output tray within 30 second then there is a reminder and a beep to let you know to collect your prescription from the tray before it is sent back into the machine. Usually the output tray is opened as soon as the item is dispensed, unless the patient is distracted then getting to the point of the machine making a sound is rare.

Hope this answers your question, let me know if you have any other questions,

Kind Regards
Clare Burton

MI Design Consultant