Mr Benjamin Jenkins
29 Maitland Place,
Bowerhill,
Melksham,
SN12 6XG

Dear Mr Steve Vellance,
Re: Planning application PL/2023/01205, Self-contained garden outbuilding,

Many thanks for taking a look at our planning application for a self-contained garden outbuilding that will be used for the purpose of dog grooming for my partner's new business.

My partner has recently qualified from her level 3 City & Guilds Dog grooming training. Her aim is to build up to having a maximum of 4 dogs per day, consisting of 2 in the morning and 2 in the afternoon, Monday - Friday. Her operating hours during the weekdays will be 8am to 6pm. An additional 1x Saturday per month will also be offered, in due time, and will only be for a morning session (between 9am to 12pm). My partner will continue to have her existing dog walking commitments during the week, which means it will be a steady build up to these aspirational dog grooming booking volumes. Her existing dog walking service is one that is carried out away from the property, where all dogs are collected and returned from her clients' home address.

The pod will be able to house a maximum of 2 dogs at a time, but this will only be utilised for dogs that come from the same household and where the client/owner would like them to be groomed together. Clients will be asked to use the visitor bays at the top of the road to drop off and pick up their dog/s. Clients will be unable to wait while a dog grooming session takes place (unless for a very specific reason). This means clients will be encouraged to drop their dog/s off and to expect to receive a phone call 10 minutes before the end of the groom asking for them to come and collect their dog/s. My partner will then bring the dog/s out to the client wherever they may be parked. A full risk assessment for dropping off and picking up will be made prior to the business operating.

To compliment her dog grooming service my partner is also planning to offer a 'pick up and drop off' service for clients that are happy to pay a premium. This will be where a dog, that is to receive a groom, is collected and returned to the client's home address by my partner. Clients will also be provided an option to choose a dog walking service prior to their dog receiving a groom – as part of a full package service.

If you require any other information please don't hesitate to ask.

Yours sincerely,

Mr Ben Jenkins